



CHABAD MALVERN

## Guidelines for parents

Chabad Malvern is committed to creating an environment where all children, young people and parents can enjoy participation in our programs and services without experiencing abusive, insulting, threatening or other anti-social behaviour.

We call on all parents associated with Chabad Malvern to:

- observe our organization's guidelines for parents
- when necessary, politely and respectfully remind others of their obligations under these guidelines
- in the event of serious or ongoing breaches of these guidelines by another person, to report the matter to a staff member or program coordinator so that appropriate action can be taken.

### Our guidelines for parents

Your and other children and young people's participation and enjoyment in Chabad Malvern's programs and services are our primary consideration. As parents your role is to support these outcomes by:

- encouraging your child's participation in a positive manner
- following any directions of the security guard or other authorised personal, including any request to modify your behaviour or to leave the premises following a breach of these guidelines.
- advising our program coordinator of any special needs that your child may have, or develop, during the course of the program (for example, they may suffer from asthma or allergies, or have hearing difficulties), so that we can assist in their safe participation in the program
- engaging with teachers, Rabbis and personal that run our programs and services positively, not criticizing them in the presence of your child, and reporting any concerns to our program coordinator
- ensuring that your child is picked up on time at the conclusion of a program session
- arranging with our program coordinator prior to a session if your child is to be picked up by a person unknown to the program – and completing an authorisation form
- advising our coordinator if your child is unable to attend the program, or is no longer interested in participating in the program or service
- reporting any concerns to our program coordinator and not directly to a teacher, Rabbi, leader, other child or parent involved in the program
- not requesting contact with the teachers, leaders or Rabbis outside the program or service you are involved in.
- not asking the teacher, leader, Rabbi to provide any other support or service outside the boundaries of our programs and services, such as asking for babysitting services or for lifts home for your child

SHUL / MIKVAH 316 Glenferrie Road, Malvern 3144 CRECHE / YOUTH 353 Glenferrie Road, Armadale 3143

T 613 9822 4985 F 613 9822 1093 E [office@chabad.com.au](mailto:office@chabad.com.au) ABN 31 899 232 724

[WWW.CHABAD.COM.AU](http://WWW.CHABAD.COM.AU)

- not engaging in behaviour that discriminates against any other person on the basis of gender, ability, race, colour, religion, language, politics or national or ethnic origin
- engaging with other participants in a positive and respectful manner and not engaging in behaviour designed to belittle, insult or intimidate others
- not engaging in, or threatening to engage in, violent or physical confrontations with any other person
- not encouraging or inciting your child to commit violent acts or to breach program rules
- advising our program coordinator of any changes in contact information for use in the event of an emergency.

Serious or ongoing breaches of these guidelines are not tolerated. Those who breach our guidelines risk being asked to leave the premises and/or being prohibited from attending our services or programs in the future.